

Waverley Borough Council Council Offices, The Burys, Godalming, Surrey GU7 1HR www.waverley.gov.uk

To: All Members of the EXECUTIVE When calling please ask for:

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Calls may be recorded for training or monitoring

Date: 25 August 2017

Membership of the Executive

Cllr Julia Potts (Chairman)

Cllr Jim Edwards

Cllr Jim Edwards

Cllr Jenny Else

Cllr Brian Adams

Cllr Ged Hall

Cllr Andrew Bolton

Cllr Carole King

Cllr Kevin Deanus

Cllr Chris Storey

Dear Councillors

A meeting of the EXECUTIVE will be held as follows:

DATE: TUESDAY, 5 SEPTEMBER 2017

TIME: 6.45 PM

PLACE: COUNCIL CHAMBER, COUNCIL OFFICES, THE BURYS,

GODALMING

The Agenda for the Meeting is set out below.

Yours sincerely

ROBIN TAYLOR
Head of Policy and Governance

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NOTES FOR MEMBERS

Contact Officers are shown at the end of each report and members are welcome to raise questions, make observations etc. in advance of the meeting with the appropriate officer.

AGENDA

1. MINUTES

To confirm the Minutes of the Meeting held on 11 July 2017 and of the Special Meetings held on 18 July and 22 August 2017 (to be laid on the table for half-an-hour prior to the meeting).

2. APOLOGIES FOR ABSENCE

To receive apologies for absence.

DECLARATIONS OF INTERESTS

To receive from members, declarations of interest in relation to any items included on the agenda for this meeting, in accordance with the Waverley Code of Local Government Conduct.

4. QUESTIONS FROM MEMBERS OF THE PUBLIC

The Chairman to respond to any questions received from members of the public for which notice has been given in accordance with Procedure Rule 10.

The deadline for receipt of questions is 5pm on Tuesday 29 August 2017.

5. <u>BLUE BADGE PARKING CHARGES - CONSULTATION FEEDBACK</u> (Pages 7 - 34)

[Portfolio Holder: Councillor James Edwards] [Wards Affected: All Waverley Wards]

Charging Blue Badge holders for parking was agreed as part of the 2017/18 budget setting process at the meeting of the Full Council on 21 February 2017. The budget proposals, including the introduction of parking charges for Blue Badge holders had previously been discussed at the Joint Overview and Scrutiny Committee on 16 January 2017 and at the Executive meeting on 7 February 2017. There was extensive feedback from the public and from

organisations representing disabled persons opposing the introduction of these charges after the decision was made.

Following discussions with and advice from the overarching Disability Alliance Network and the Surrey Coalition of Disabled People and discussions with Executive Members, it was considered that it would be helpful to seek further feedback from disability organisations operating within the Borough through a formal consultation process. This consultation period ran until 21 July 2017. This report summarises the feedback from that consultation, identifies the key themes within that feedback and comments on how these can be addressed.

Recommendation

It is recommended that the Executive:

- agrees that standard parking charges for Blue Badge Holders will apply in all Waverley-owned car parks, in conjunction with the free permit scheme referred to in paragraph 3 of the report;
- approves the modification of kerbs nearest to pay and display machines to provide improved access, additional signage to be provided close to disabled bays with details of the pay-by-phone service, and further alternative payment options to continue to be explored;
- 3. approves the introduction of an hour of free parking when purchasing a ticket for Blue Badge Holders; and
- 4. approves criteria for the free permit scheme for Blue Badge Holders to include the lower and higher rate of Attendance Allowance in addition to the higher rate of Personal Independence Payment and the higher rate of Disability Living Allowance.
- 6. BUDGET MANAGEMENT REPORT (Pages 35 40)

[Portfolio Holder: Councillor Ged Hall] [Wards Affected: All Waverley Wards]

The report provides a review of the 2017/18 budget for the General Fund and the Housing Revenue Account against the forecast to 31 March 2018, based on the latest information available.

Recommendation

It is recommended that the Executive:

- 1. notes the latest position against the budget in 2017/18;
- 2. approves a further supplementary estimate for the cost of two planning inquiries, as detailed in paragraph 6;
- 3. agrees to award discretionary 20% business rates relief to Catalyst until 2019/20, as detailed in paragraph 12(i);

- 4. agrees to award discretionary 20% business rates relief to the Maltings venue and Farnham Museum rated sites until 2019/20, as detailed in paragraph 12(ii);
- 5. approves carry forwards as detailed in paragraph 16; and
- 6. approves virements as detailed in paragraphs 23 to 26 and 34 of the report.
- 7. TREASURY MANAGEMENT ACTIVITY TO DATE IN 2017/18 AND 2016/17 PERFORMANCE (Pages 41 48)

[Portfolio Holder: Councillor Ged Hall] [Wards Affected: All Waverley Wards]

The purpose of the report is to summarise Waverley's Treasury Management activities to date during 2017/2018 and to report the 2016/17 performance.

Recommendation

It is recommended that the Executive notes the investment activity and performance in 2016/17 and to date in 2017/18, and endorses the current approach.

8. <u>FUNDING TO VOLUNTARY SECTOR ORGANISATIONS - SERVICE LEVEL</u>
<u>AGREEMENTS 2018/19 TO 2020/21</u> (Pages 49 - 56)

[Portfolio Holder: Councillor Andrew Bolton] [Wards Affected: All Waverley Wards]

The purpose of the report is to seek the Executive's approval to continue to support funding to the nominated voluntary sector organisations through its three year Service Level Agreements and the review process.

Recommendation

It is recommended that the Executive:

- 1. confirms the review process and timetable;
- 2. approves utilising Waverley's forthcoming SLA process to assess how best to allocate the Council's remaining Waverley Voluntary Commissioning Partnership funding; £42,770 within the currently funded organisations;
- 3. approves the establishment of an Executive Panel to review the Service Level Agreements and propose allocations;
- approves a review of the Service Level Agreements and their outcomes to ensure they are in line with the councils emerging future strategy; and

- 5. approves delegated authority to the Head of Community Services, in consultation with the Portfolio Holder for Economic Development and Grants, to agree the final service specification for each organisation's Service Level Agreement.
- 9. <u>LEASE EXTENSION: FLAT 1 FORBURYS, 5 WEYDON LANE, FARNHAM</u> (Pages 57 58)

[Portfolio Holder: Councillor Tom Martin] [Wards Affected: Farnham - Firgrove]

The subtenant of Raglan Housing has applied to Waverley Borough Council for a lease extension for a further 90 years.

Recommendation

It is recommended that approval be given to the extension of the lease for Flat 1 Forburys, 5 Weydon Lane, Farnham for a further 90 years.

10. OUTSTANDING DEBTS - WRITE-OFF FOR DECISION (Pages 59 - 62)

[Portfolio Holder: Councillor Ged Hall] [Wards Affected: All Waverley Wards]

The purpose of the report is to obtain approval for irrecoverable bad debts of more than a £7,500 individual value to be written off in accordance with the Council's Financial Regulations.

Recommendation

It is recommended that, under Financial Regulation D203, the Executive approve the debts put forward for write-off as listed in the (Exempt) Annexe to the report.

11. INTERIM MANAGING DIRECTOR'S DECISIONS

To note any formal urgent decisions taken by the Interim Managing Director after consultation with the Chairman and Vice-Chairman since the last meeting. The Register of Decisions will be laid on the table half an hour before the meeting.

12. EXCLUSION OF PRESS AND PUBLIC

To consider the following recommendation on the motion of the Chairman:-

Recommendation

That, pursuant to Procedure Rule 20, and in accordance with Section 100A(4) of the Local Government Act 1972, the press and public be excluded from the meeting during consideration of the following item(s) on the grounds that it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that if members of the public were present during these items, there would be disclosure to them of exempt information (as defined by Section 100I of the Act) of the description specified at the meeting in the revised Part 1 of Schedule 12A to the Local Government Act 1972.

13. ANY OTHER ISSUES TO BE CONSIDERED IN EXEMPT SESSION

To consider matters (if any) relating to aspects of any reports on this agenda which, it is felt, may need to be considered in Exempt session.

For further information or assistance, please telephone Emma McQuillan, Democratic Services Manager, on 01483 523351 or by email at emma.mcquillan@waverley.gov.uk

Agenda Item 5

WAVERLEY BOROUGH COUNCIL

EXECUTIVE - 5 SEPTEMBER 2017

Title:

BLUE BADGE PARKING CHARGES

[Portfolio Holder: Cllr James Edwards]
[Wards Affected: All]

Summary and purpose:

Charging Blue Badge holders for parking was agreed as part of the 2017/18 budget setting process at the meeting of the Full Council on 21 February 2017. The budget proposals, including the introduction of parking charges for Blue Badge holders had previously been discussed at the Joint Overview and Scrutiny Committee on 16 January 2017 and at the Executive meeting on 7 February 2017. There was extensive feedback from the public and from organisations representing disabled persons opposing the introduction of these charges after the decision was made.

Following discussions with and advice from the overarching Disability Alliance Network and the Surrey Coalition of Disabled People and discussions with Executive Members, it was considered that it would be helpful to seek further feedback from disability organisations operating within the Borough through a formal consultation process. This consultation period ran until 21 July 2017. This report summarises the feedback from that consultation, identifies the key themes within that feedback and comments on how these can be addressed.

How this report relates to the Council's Corporate Priorities:

Customer Service – consulting and engaging our customers to ensure services are delivered appropriately. Value for Money – ensuring that the Council takes a robust approach to financial planning in order to continue to deliver excellent services and to live within our means.

Financial Implications:

The parking income budget for 2017/18 included estimated potential income of £75,000 from the introduction of Blue Badge parking charges. The delay in implementing the charges fully has led to less than anticipated income from blue badge holders to date..

If the option of issuing a ticket with an extra hour free of charge is adopted, it is estimated this could reduce the potential income from blue badge holders by a further 25%. Overall, it is estimated that the measures proposed in this report will reduce the income in a full year from £75,000 to £50,000. In 2017/18, the impact, combined with the delayed implementation, is estimated to lose £40,000 compared to budget. As referred to in the budget management report elsewhere on this agenda, this is one of a number of variations from budget that overall have a neutral impact at this stage.

The cost of improving accessibility through the introduction of dropped kerbs and ramps to the nearest pay and display machines and additional signage will be a one-off cost estimated to be £16,000, which will be met from the car park rolling maintenance programme.

The introduction of the permit scheme has been met within existing resources but having issued between 600 and 700 permits, this will also impact on income from parking charges. The permits will be renewed as the person's blue badge is renewed, and ongoing permit renewal is expected to be met within existing resources.

Legal Implications:

The Council is lawfully entitled to introduce charging in respect of disabled blue badge holders. The Council has carried out an appropriate Equality Impact Assessment and has consulted with relevant users and stakeholders. The report sets out the Council's consideration of the consultation responses, financial impact, equalities impact and other relevant considerations.

Background

- 1. In preparing for the 2017/18 budget Waverley Borough Council had to respond to significant financial cuts in its grant from Central Government and cuts in its New Homes Bonus which meant it had to make savings in excess of £1m to balance the budget for this year. It was inevitable that difficult decisions would have to be made. Wherever possible increasing income was considered as a way to avoid cutting essential services and therefore a range of fees and charges were reviewed including car parking charges.
- 2. In terms of parking charges, in addition to a general increase in charges on a proportion of the busiest car parks, three options were considered. These were Sunday charging, overnight charging and charging Blue Badge holders (who had previously been able to park for free for unlimited periods). Members opted for the introduction of Blue Badge parking charges in preference to Sunday charging or evening charging.
- 3. It was recognised by Members that, whilst possession of a Blue Badge was not in itself an indication of financial hardship, some disabled persons were also financially disadvantaged. A permit scheme for persons in receipt of income related benefit, and resident in the Borough, was therefore introduced. In recognition that some disabled residents with higher levels of physical impairment may have problems accessing the pay and display machines or using the pay by phone service, this scheme was extended to include those in receipt of the highest levels of mobility benefits. As a consequence, between 600 and 700 free parking permits have been issued.
- 4. Following the introduction of the charges and the permit scheme, Waverley Borough Council received 63 formal complaints. These were all responded to at the time and many of the concerns raised were addressed by the extension of the permit scheme to include those in receipt of the highest levels of mobility benefits.

Key themes of feedback

- 5. The feedback from the Disability Alliance Network, Surrey Coalition of Disabled People and customer complaints can be categorised into the following themes:
 - Accessibility of pay and display machines, both in terms of mobility and dexterity.
 The distance to Pay and Display machines was also mentioned, although people
 with mobility issues and in receipt of the higher rate Personal Independence
 Payment (PIP), higher rate Disability Living Allowance (DLA) or higher rate
 Attendance Allowance would receive a free permit. Higher levels of PIP, DLA and
 Attendance Allowance do not cover all customers who may need a permit. In
 particular this relates to those in receipt of the lower rate of Attendance Allowance,
 which does not assess mobility.
 - People non-resident in the Borough are unfairly disadvantaged, particularly if Waverley shops/towns/doctors etc are their closest.
 - Costs more to use the Ring-go pay by phone service.
 - Disabled customers may pay more. Lack of choice to use cheaper out of town parking if disability does not allow them to walk far. Additional time needed as disabled customers may be slower to complete tasks, or will need to use several car parks.
- 6. Following this initial feedback, Waverley suspended enforcement of the charging scheme to carry out further, more extensive consultation, following up on the above themes.
- 7. A letter was sent to the following recipients who were asked to respond on behalf of their members, or circulate to relevant people / organisations connected with them.
 - Surrey Coalition of Disabled People
 - Godalming Hub and Surrey Disabled People's Partnership
 - South West Disability Alliance Network
 - Parkinson's UK group (as they had already contacted the Council)
- 8. The letter asked the following questions:
 - a. Waverley is offering free parking permits to residents in receipt of higher rate PIP, higher rate DLA or higher rate Attendance Allowance, or those who are in receipt of an income-related benefit. Based on the group of people you represent, your views are welcomed on whether these or alternative benefits should be considered for free parking.
 - b. Waverley is working hard to ensure that our pay and display machines are as accessible as possible by ensuring there are dropped kerbs at the machines nearest the disabled bays. In addition to this, contactless payments will be made available in the busiest car parks. The Ring-go phone payment system is also available across the Borough. Are there any other suggestions you could make in terms of accessibility of the machines or payment methods?

- c. Waverley does not currently offer free parking permits for customers who live outside the Borough. Please can you give your views on this?
- 9. The responses from these organisations are attached as <u>Annexe A</u>. The impact themes identified and the suggested mitigation are set out in the table at Appendix 1 to the Equality Impact Assessment. This report is not recommending providing free parking permits for customers who live outside the borough as this would lead to increased costs associated with the management of these permits and would significantly impact on income levels from the new charges.
- 10. The case mentioned by the Disability Network Alliance is specific to on-street parking, and whilst the Council has legal obligations to ensure its off-street car park income is spent on Transport, Highways and Environmental works, this specific case is not related to off-street parking income.

Equalities Impact Assessment

- 11. An Equality Impact Assessment has been carried out and has been further developed on the basis of the feedback from the public and the consultation. The latest version is attached as Annexe B.
- 12. As a result of this assessment, the following mitigations are proposed:
 - a. Modifications of kerbs to the nearest to pay and display machines to provide improved access:
 - b. Additional signage provided close to disabled bays with details of the pay-byphone service;
 - c. Alternative payment options to continue to be explored
 - d. The introduction of an hour of free parking when purchasing a ticket for blue badge holders; and
 - e. The extension of the criteria for the free permit scheme for blue badge holders to include the lower and higher rate of Attendance Allowance in addition to the higher rate of Personal Independence Payment and the higher rate of Disability Living Allowance.

Survey of other local authorities

- 13.A survey of current charging practice in other local authorities in the south east was also conducted. The results are set out in tabular form in Annexe C using the RAG system to indicate who charges and who does not for ease of reference. More detailed commentary on the survey is attached as Annexe D.
- 14. It is evident from this that there is a mixed picture across the South East of England and a variety of approaches taken by those who do charge. It is for each local authority to determine its policy and approach to charging for Blue Badge holders, having carried out an Equality Impact Assessment, consulted and identified mitigations to address issues raised as appropriate.

Recommendation

It is recommended that the Executive:

- 1. agrees that standard parking charges for Blue Badge Holders will apply in all Waverley-owned car parks, in conjunction with the free permit scheme referred to in paragraph 3 of the report;
- approves the modification of kerbs nearest to pay and display machines to provide improved access, additional signage to be provided close to disabled bays with details of the pay-by-phone service, and further alternative payment options to continue to be explored;
- 3. approves the introduction of an hour of free parking when purchasing a ticket for Blue Badge Holders; and
- 4. approves criteria for the free permit scheme for Blue Badge Holders to include the lower and higher rate of Attendance Allowance in addition to the higher rate of Personal Independence Payment and the higher rate of Disability Living Allowance.

Background Papers

There are no background papers (as defined by Section 100D(5) of the Local Government Act 1972) relating to this report.

CONTACT OFFICER:

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Responses from consultees

Joint submission from South West Surrey DAN and Surrey Coalition of Disabled People:

Raised the issue of case law re Barnet BC and revenue etc. and how revenue will be used. Accessibility of payment machines

- Handling coins may be difficult
- Ring-go is more expensive
- Variations and misunderstandings nationally due to varying schemes
- People outside Borough are discriminated against.
- Questioning the income we have stated, and the reduction due to making machines accessible/permit scheme etc.
- Online petition 680 signatures

Vice Chair- South West Surrey DAN

- Suggests first hour for free
- Increase in on street parking
- Should be a national policy on BB parking charges

Chair of Haslemere Macular Support Group (Dr

- Distance to machines
- · Accessibility of machines
- Some people don't want to claim benefits
- Costs more to pay by phone

Parkinson's UK

- Q1- The criteria for higher rate of PIP, DLA or Attendance Allowance are in consistent, over complex and unfair to people with Parkinson's. PIP does not assess people with Parkinson's fairly, and many people have successfully appealed their decisions.
- On street parking is free, so why have a different system.
- Attendance allowance doesn't assess mobility, so it is nonsensical to use this as a measure.
- Q2- Difficulties with dexterity mean it is hard to pay by phone. They recommend that
 people should have the ability to pay with cash within a reasonable distance, so as
 not to discriminate against them.

Mrs

- Q1- Many people will not receive the enhanced benefit levels, but will be slower. It
 is discrimination that they will have to pay for longer compared with a non-disabled
 person.
- Car park in Haslemere has no pedestrian walkways, making it hazardous for scooter or wheelchair users
- Lower mobility criteria for benefits should qualify people for free parking
- Q2- Distance to machines and safety of walking in car parks with no walkways.
- Ring-go is more expensive and manual dexterity may be problematic for using phones.

- Accessibility of machines
- Q3- People outside of the Borough will be discriminated against as they may be in proximity. Many will decide to shop elsewhere- impact on local enterprise.
- Will impact children who are disabled- should seek responses from parents
- We have not adequately communicated the suspension of enforcement.
- Should have shared the consultation with the wider public, not just a few groups
- Distance to the machine
- Costs more to pay by phone, and lack of choice to use this would be discriminatory
- Difficult to use a phone
- Needs more time to complete tasks
- Difficult for parents with disabled children to look after them and then go to pay for parking.
- Applying for a permit is an unnecessary hoop for people with disabilities.
- Cut other areas, not parking for disabled people.
- Increasing traffic on street
- Time limits in disabled bays are too restrictive
- Needs a carer to help with paying for parking
- Machines are not near disabled bays
- Dangerous for people with electric wheelchairs to be going around car parks to pay
- Take more time for disabled people to complete tasks.
- Disabled people incur a lot of additional costs.
- May not be able to use public transport as an alternative.
- The benefits we have suggested to acquire a permit are sensible, however, do not encompass everyone who will have difficulties using the machines.
- Machines and payment boards need to be near disabled bays.
- Should not be an additional charge for disabled users to use Ring-go.
- Lives just outside of the Borough, but volunteers for a charity in Waverley-Haslemere is nearest town to where she lives. Therefore can't get a permit.

DRAFT DOCUMENT

Waverley BOROUGH COUNCIL

Equality Impact Assessment Form

Name of policy/strategy/procedure/function

Disabled parking- introduction of charges

Name and telephone number of officer completing assessment

Jennifer Carson-Paice (ext 3397)

Date completed

May 2017

Section 1 - What is the policy or activity trying to achieve?

This Equality Impact Assessment will evaluate the potential impact of this service/ policy/function/strategy on Waverley's residents and staff and in particular our protected characteristic groups. It can help staff provide and deliver excellent services by making sure that these reflect the needs of the community and that they do not discriminate.

Before you can assess the potential impact of the activity, it is important to understand exactly what it is trying to achieve.

What **outcomes** are wanted from this policy/activity, what are you trying to achieve?

Charging for disabled parking was agreed as part of the budget setting process to ensure that income from parking charges is maximised. Charging for disabled parking is increasingly common in local authorities across the country. Normal charges are being introduced for Blue Badge holders from 3 April 2017 in all Waverley off-street car parks where charging applies. The possession of a Blue Badge is recognition of a physical disability and Waverley makes provision to assist those with physical disabilities by providing disabled parking bays convenient to locations people wish to go to and provide extra space to enable them to get in and out of their vehicles. We have also recognised the difficulties that some people with disabilities may experience using the parking facilities, and for this reason we are offering permits for free of charge parking to residents who are in receipt of the higher level of Personal Independence Payments (PIP), Disability Living Allowance (DLA), or Attendance Allowance.

The Blue Badge is not an indication of financial hardship but we do recognise that some Blue Badge holders may also be suffering from financial hardship. For this reason we have introduced a scheme where Blue Badge holders that also receive income related benefits will continue to be able to park for free. They just need to apply for one of our new permits and display this in their front windscreen alongside their Blue Badge. The permit is no different from other permits issued by the Council in a range of colours and there will be nothing on it to indicate it relates to financial hardship. It will simply have the Blue Badge number (instead of a registration number, and an expiry date to match that on the Blue Badge.

There is also on-street parking available for Blue Badge holders free of charge in Waverley, and the Borough is covered by use of the pay by phone service for customers

who have a mobile phone (not just a smart phone), so that use of the pay and display machines is not necessary.

In order to ensure that people are aware of the changes to the scheme Waverley has carried out the following actions:

- Issued press releases, placed an article on our website, and placed notices on the notice boards and pay and display machines in car parks at the beginning of March;
- Additional posters were put up in car parks in the week of 23 March in front of disabled spaces and at pedestrian entrances/exits;
- Sent information emails to voluntary sector organisations to inform them of the scheme so that they could pass the information on;
- Contacted Surrey County Council's Blue Badge team but they were not able to send any information out on our behalf, but they did agree to brief their call centre.
- Enforcement contractor has been placing leaflets on vehicles displaying blue badges for several weeks to give them advance notice of the introduction of charges whilst patrolling car parks;
- Permit application form is live on website, and was publicised on Council's homepage.
- Enforcement contractor has been instructed not to issue Penalty Charge Notices
 to vehicles displaying a blue badge. Instead they will be placing information
 about the new charges on the windscreen, advising blue badge holders that they
 now have to pay and also giving information about the permit scheme for
 persons in receipt of income related benefit.
- Updated our website and there is a page for disabled parking. A Frequently Asked Questions page has been added with questions
- Briefed the reception staff at The Burys regarding the arrangements and to refer any enquiries to parking@waverley.gov.uk

Who is affected by this policy/activity?

Customers using car parks who are in receipt of a blue badge- there are just over 4,000 blue badge holders in Waverley.

Who are the main people involved in this activity?

Waverley Borough Council's Parking Team NSL enforcement officers

Is the responsibility for the proposed policy/activity shared with another department, authority or organisation? If so, what responsibility and with whom is it shared?

The responsibility for the policy lies directly with Waverley, however, NSL, the Council's enforcement contractor, will be responsible for ensuring the policy is adhered to.

It is important to consider all available information that would help determine whether the policy/activity could have any potential adverse impact. Data can be statistical information from formal audits, consultation exercises and surveys, service performance information, workforce profiles, local population and census data. For example, the data may show that a particular group of people are not accessing the service. Where data by protected characteristic group is limited or not available, assessors should identify this as a limitation and devise action plans to overcome this.

You can also find useful data on Surrey-i

The Council works with a number of groups who represent a variety of protected characteristics. It is important to engage and consult with these groups as they will be able to give you an informed perspective on the activity you are proposing. If you don't carry out consultation before decisions are made, the Council may be at risk of being challenged.

Do you have any monitoring data available on the number of people (from protected characteristic groups) who are using or are potentially impacted upon by your policy/activity?

The Parking Team have also carried out surveys of the number of disabled bays available in car parks, and the number of blue badges being used in the car park at any one time (as blue badge holders can park in other spaces too). The survey results confirmed that on average we have supplied the number of bays which match the usage in any given car park.

If monitoring has NOT been undertaken specify the arrangement you intend to make	;,
if not please give a reason for your decision.	
N/A	

What research or consultation has been undertaken to understand the impacts of the strategy/policy/procedure/project/function?

Consultation was carried out with the Disability Alliance Network (DAN) and the Surrey Coalition of Disabled People, who are the umbrella groups representing disabled people in Surrey. The following details their Feedback and suggestions:

- Some parking machines need modifications to kerbing to provide for wheelchair access. (It
 was pointed out however that most wheelchair users would probably qualify for an
 exemption under the new criteria).
- Priority would be given to modify at least one P&D machine base in each car park nearest to the P&D machines first and then review the situation.
- First hour free Some local authorities, (Epsom & Ewell for example) offer 1 hour free parking provided they pay for at least one hour. (i.e. they get one hour's parking added to the period paid for).
- People non resident in the Borough There was a strong view from DAN that there should be some accommodation of persons who live just outside of the Borough but regularly shopped and used car parks in Waverley.
- Text Messaging for Ringo We agreed to consult Ringo on whether text messaging to pay was possible for those without a smartphone who are hard of hearing / deaf.
- Prepayment methods possibility of introducing prepayment such as virtual permits or

scratch cards.

In addition to this interim consultation, we have also been in further discussions with the DAN relating to the accessibility of machines, and it is proposed to continue to consult with these umbrella groups relating to reasonable adjustments that the Council will put in place.

Complaints to the Council's Parking Team (55 formal complaints received) have also been logged and the subjects are summarised as follows:

- Which income related benefits eligible for a permit
- Financial discrimination against a vulnerable sector easy targets for income
- Discrimination in terms of lack of choice of using cheaper car parks further from the town centre
- Discrimination in terms of transport options to car parks (driving may be only practical option, which limits financial options)
- Discrimination in terms of least mobile
- Higher levels of PIP, Attendance Allowance, DLA don't incorporate all of those with mobility concerns
- Disabled users are slower to achieve tasks or have to use several car parks

 therefore, pay
 more.
- Some suggested a paid permit at discounted rate compared to standard permit
- P&D machines aren't accessible by wheelchair users
- P&D locations aren't close enough to disabled bays
- Terminally ill patients undertaking doctors' appointments "mean spirited" to charge for parking.
- RingGo has an associated fee forced to pay more if can't access machine
- Out of borough rule is unfair. Particularly if Waverley towns/ shops are closest to home

Feedback has also been received from Parkinson's' UK as follows:

- People with Parkinson's are often assessed incorrectly for PIP and therefore do not receive
 the higher rate. Many appeals are being awarded in the claimant's favour. However, based
 on the scheme in place people with Parkinson's may not currently be in receipt of the higher
 rate mobility component of the benefit.
- People with Parkinson's may experience difficulties using the machines due to their problems with dexterity.

Section 3 – Assess the Impact on Protected Characteristic Groups

Assess the potential impact that the policy/activity could have on each of the protected characteristic groups and evidence these in the reason column. The potential impact could be negative, positive or neutral. If you have assessed negative potential impact for any of the target groups you will also need to assess whether the negative potential impact is high or low.

The analysis should consider how the policy, function or service will:

- Advance equal opportunities
- Eliminate discrimination; and
- Foster good relations between people that share protected characteristics and those that do not.

Also remember to consider the impact of our services on the life chances for all of those in our communities.

Consider the following: physical access, location, geography, poverty,

deprivation and social exclusion issues, employment, accessible communications issues.

Direct discrimination; does the strategy, policy etc intentionally exclude a particular equality category? Is it justified?

Indirect discrimination; does this strategy/policy/function affect some equality categories disproportionately? Is this justified? Is the policy/activity or its outcomes (such as the services provided) likely to be equally accessed by all? Are there barriers that might inhibit or restrict access to the service for some people?

	Positive impact (it could	Neutral	Negative impact (it could	Reason
Sex	benefit)		disadvantage)	
Women		\boxtimes	High Low	The policy does not affect people based in gender.
Men		\boxtimes	High Low	The policy does not affect people based in gender.
Gender Reassigni	ment			
Transgendered Men/Women		\boxtimes	High Low	The policy does not affect people based in gender.
Race The categories used in needs of specific comm				sus. Consideration should be given to the
Asian		\boxtimes	High Low	The policy does not impact people based on race.
Black		\boxtimes	High Low	The policy does not impact people based on race.
Mixed race		\boxtimes	High Low	The policy does not impact people based on race.
White		\boxtimes	High Low	The policy does not impact people based on race.
Chinese			High Low	The policy does not impact people based on race.
Gypsy, Roma, Traveller		\boxtimes	High Low	The policy does not impact people based on race.
Other racial or ethnic groups - specify			High Low	The policy does not impact people based on race.
Disability Long term health impair	ment could inclu	ude, mental h	ealth problems, asth	ma, heart conditions, chronic fatigue etc.

	Positive impact (it could benefit)	Neutral	Negative impact (it could disadvantage)	Reason		
Physical			High Low ☑ □	Some disabled people will be in receipt of blue badges and will have received free parking until now. Permits are available if customers are on a benefit relating to their disability or an income related benefit. There may be some people who are entitled to this but do not claim the benefits, and therefore there could be a low impact.		
Sensory			High Low	As above		
Learning			High Low	As above		
Long Term Health Impairment			High Low	As above		
Sexual orientation	1					
Heterosexuals, lesbians, gay men and bisexuals		\boxtimes	High Low	The policy does not impact people based on sexual orientation.		
Age						
Older people			High Low □ ⊠	Some disabled people will be in receipt of blue badges and will have received free parking until now. Permits are available if customers are on a benefit relating to their disability or an income related benefit. There may be some people who are entitled to this but do not claim the benefits, and therefore there could be a low impact.		
Younger people and children			High Low	No impact on younger people as the majority will not be driving.		
Religion or belief Faith or belief groups cover a wide range of groupings, the most common of which are Buddhists, Christians, Hindus, Jews, Muslims, and Sikhs. Consider faith or belief categories individually and collectively when considering positive and negative impacts.						
Faith or belief groups		\boxtimes	High Low	The policy does not impact people based on religion.		
Pregnancy and Mate	ernity					
		\boxtimes	High Low	The policy does not impact people based on whether they are pregnant.		

	Positive impact (it could benefit)	Neutral	Negative impact (it could disadvantage)	Reason		
Marriage and Civil Partnership						
			High Low	This policy does not impact people based on their marital status		

If you have indicated there is a potential negative impact on any group, are these intentional and of a high impact?

The state of the s				
Intended – i.e. can be justified in terms of legislation e.g. concessionary fares for over 60s	Yes		No	
High Impact? – i.e. it is or may be discriminatory against some groups	Yes	\boxtimes	No	

If there are no potential negatives impacts on any groups go to section 6.

Section 4 - Consider Alternatives or Changes

Please see table at **Annexe 1** for assessment of impacts and consideration of mitigations or alternatives

Form version 4

If the research or consultation shows that the policy is likely to have an adverse impact, you must consider how to address this. Before making a decision, it is important to make sure that reducing the adverse impact on one particular group does not create an adverse impact on another group.

Further guidance

If you need more advice and guidance, you may find the following sources useful:

- Government Equality Office: Equality Act guidance
- Equality and Human Rights Commission; Public Sector Duty
- Equality and Human Rights Commission: Guidance on the Equality Duty
- Equality and Human Rights Commission: Making fair financial decisions
- Equality and Human Rights Commission: Meeting the Equality Duty in policy and decision making
- TUC: Equality Toolkit

Appendix 1- Impact Mitigation TableThis table provides a summary of the key feedback points received via the consultation and the mitigations that are in place or could be considered to minimise the impact of this policy.

Accessibility of pay and display machines, both in terms of mobility and dexterity. The distance to P+D machines was also mentioned, although people with mobility issues and in receipt of the higher rate PIP, DLA or Attendance Allowance would receive a permit. Most wheelchair users would probably qualify for a permit wholity issues and in receipt of the higher rate PIP, DLA or Attendance Allowance would receive a permit. Priority would be given to modify at least one P&D machine base in each car park nearest to the P&D machine sirst and then review the situation. A site survey has already been carried out to show where dropped kerbs, or where ramps can be put in place to provide easier access, particularly for disabled people who require use of a wheelchair. In terms of dexterity to use the machines, Waverley are improving the range of payment methods in the busiest car parks across the Borough. The use of contactless may make the use of machines easier for some customers. The Ring-go service is available across the Borough if this is easier than using machines for a growing number of customers. To assist disabled drivers, additional signage will be provided close to disabled bays with details of the pay by phone service. DAN suggested ensuring availability of paying for parking by text message via the Ring-go service, for customers who are hard of hearing and don't have a smartphone (already in place)	Impact Summary	Suggested mitigation	Feasibility
The Council could continue to explore alternative	Accessibility of pay and display machines, both in terms of mobility and dexterity. The distance to P+D machines was also mentioned, although people with mobility issues and in receipt of the higher rate PIP, DLA or Attendance	Most wheelchair users would probably qualify for a permit under the new criteria- this was confirmed by the DAN. Priority would be given to modify at least one P&D machine base in each car park nearest to the P&D machines first and then review the situation. A site survey has already been carried out to show where dropped kerbs, or where ramps can be put in place to provide easier access, particularly for disabled people who require use of a wheelchair. In terms of dexterity to use the machines, Waverley are improving the range of payment methods in the busiest car parks across the Borough. The use of contactless may make the use of machines easier for some customers. The Ring-go service is available across the Borough if this is easier than using machines for a growing number of customers. To assist disabled drivers, additional signage will be provided close to disabled bays with details of the pay by phone service. DAN suggested ensuring availability of paying for parking by text message via the Ring-go service, for customers who are hard of hearing and don't have a smartphone (already in place)	There is a financial impact of these adaptations of around £16,000, however, this is a feasible option to ensure

	payment options to further improve accessibility as new technology advances and methods come forward in the industry.	
Higher levels of PIP, DLA and Attendance Allowance do not cover all customers who may need a permit. In particular this relates to Attendance Allowance, which does not assess mobility.	There is potential to widen the criteria for permits to include lower levels of one or all of these benefits.	This is likely to come at high cost to Waverley as it will reduce the amount of income received through the scheme. There could be significantly higher permit applications received.
People non resident in the Borough may be disadvantaged— There was a strong view from DAN that there should be some accommodation of persons who live just outside of the Borough but regularly shopped and used car parks in Waverley.	Have a radius area around the Borough to allow permits for people who have their nearest shopping area/doctors etc. in WBC	This would represent a significant loss of income for any charging arrangement for Blue Badge holders, but is difficult to fully quantify as there is no certainty about how many people would be regular users and would apply for free permits.
Costs more to use the Ring-go service (19p per transaction)	This can't be mitigated other than by the use of pay and display machines.	There is a transaction fee which is made by the Ring-go provider. Therefore Waverley cannot affect this.
Disabled customers may pay more- Lack of choice to use cheaper out of town parking if disability doesn't allow them to walk far. Additional time may be needed as disabled customers may be slower to complete tasks, or will need to use several car parks.	If customers receive benefits at the higher level relating to their disability or if they receive income related benefits they will qualify for a permit to exempt them from paying. There were suggestions to allow the first hour for free for disabled customers	The current permit scheme is already in place to mitigate some of these impacts. Waverley has considered the implementation of a free first hour- we could do so on the basis that people buy at least one extra hour and present a P+D ticket (we would ask the enforcement contractor not to issue tickets until an hour after the expiry time for people with blue badges displayed).

Disable Parking Charges	Pay and display	Barrier controlled car park	On street parking	How they charge?	Do they have concession scheme?
SURREY				•	
Guildford	Free parking and no time restriction for blue badge holders	Disable badge charges apply w ithin all car parks		Driver to pay at a payment machine before returning to their vehicle.	
Woking	Free parking and no time restriction for blue badge holders	Concessionary parking in town centre. Proximity Card will open the entry and exit barriers	Park on single and double yellow line up to 3 hours	Driver to pay at a payment machine before returning to their vehicle.	Blue badge holders can apply for the proximity card w hich w ill open the entry and exit barriers
Surrey Heath	Free parking and no time restriction for blue badge holders	Normal charges apply in barrier controlled		Driver to pay at a payment machine before returning to their vehicle.	
Tandridge	Free parking and no time restriction for blue badge holders				
Elm bridge	Free parking and no time restriction for blue badge holders				
Epsom and Ewell	Disable badge charges apply within all car parks, but 1st hour is free	Disable badge charges apply, but you can apply for the blue badge parker cards to receive 1 hour free		Visiting pay station or machine, but you can pay w ith the Blue Badge parker card	All disable badge holders can apply for the flue badge parker card to give you the first hour free, enter and exit car parks, pay the free for each visit or to be used a spre-paid top up card
Mole Valley	Free parking and no time restriction for blue badge holders				Residents w ho are temporarily disabled can apply for a Temporary Disability Permit for £20 valid for six month. Also there is a low paid worker parking permit for everybody
Spelthorne	Blue badge are charged the same tariff charges, how ever, in pay and display car parks an extra 1 hour is added to their purchased expiry time				Pay and display car parks get an extra hour for free
Runnymede	Free parking and no time restriction for blue badge holders		Blue badge holders can park on yellow lines and in parking bays during the restricted times		
Reigate and	Free parking and no time restriction for blue badge holders		On yellow lines there is a 3 hour limit.		
Bansted					

HAMPSHIRE Gosport All car parks are free to blue badge holders All car parks are free to blue badge Blue badge holders must pay. But Sw ipe Card - free entry and exit Fareham Driver to pay at a payment holders if you leave in the Borough of machine before returning in pay on foot car parks. If you Fareham you can apply for the to their vehicle. have a blue badge holder and SWIPE CARD for free entry and live in the Borough of Fareham. Also you can get resident exit parking for free Winchester Free of charge up to the stated car park time limits Havant All car parks are free and no time restriction East Hampshire Free for blue badge holders You can park in on-street Hart Free for blue badge holders parking spaces free-of-charge in appropriate locations without any restrictions as long as you display a valid blue badge. Rushmoor Blue badge holders have to pay Pay and display ticket Blue Badge holders receive double amount of time, pay and parking charges, but when you display your ticket you receive display ticket. double the amount of time that you have paid. Basingstoke and All car parks are free and no time Single and double yellow lines restriction up to three hours. Deane New Forest Disabled Badge Holders Free Southampton Free designated blue Badge parking Up to three hours in double vellow line Ports mouth All car parks are free and no time restriction

EAST SU	SSEX			
LAGI CO	COLX			
Hastings	Up to three hour's of free parking for			
	disable badge holders within car			
	parks and restricted to the disable			
Rother	bays only No General concession exist for blue			Concesionary Permit: 1)
	badge holders but special permits			Current recipient of the higher
	may be available			rate mobility or enhanced rate
				mobility component from
				department of w ork and pensions or personal
				independence payment, higher
				rate mobility from the department
				of w ork and pensions
				Registered blind
				3) People with a car or trike
				issued under the pre-1976 invalid vehicle scheme
				Current recipients of the War
				pensioners mobility supplement.
Wealden	Majority of car parks are free but			
	tw o are chargeable. No concessions			
	two are chargeable. No concessions			
	for Blue Badge holders.			
Eastbourne	Free parking available in the Council	The multi-storey car parks	Blue Badge bays in the town	
		(Arndale, Junction Road, Trinity		
	car parks but be aware there is a	Place) do charge for all vehicles but the Arndale Centre is free for	centre there is usually a three	
	time limit of 2 hours in the Hyde	all on Sundays. In other car parks	centre there is asaany a timee	
	,	be sure to read the information		
	Gardens off-street parking area.	signs.	hour time limit	
Lewes	Disabled Blue Badge holders may			
	park free of charge in any of our Pay			
	and Display car parks for a limited			
	period. Most of our sites have			
	designated Disabled Bays but any			
	bay can be used without charge if			
	these are all occupied or none are			
City of Brighton	designated. There are nine car parks that don't			
Jacy of Brighton	·			
	charge for blue badge holders for			
and Hove	parking.			

WEST SU	ISSEX		
Adur	Most council run car parks have specially allocated disabled persons spaces in w hich holders can park all day providing a valid blue badge is displayed. If these spaces are full, any other space in the pay and display car parks can be used free of charge provided:	Blue badge holders can also park in on-street limited w aiting bays and in on-street pay and display bays all day providing the valid blue badge is correctly displayed.	
Chichester	Most of Chichester District Council car parks have specially allocated parking bays. If these bays are full, any other pay and display bay in the car parks can be used free of charge provided.		
Crawley	Blue Badge holders and motorcycles are not required to pay and display. All the parking have height restriction barriers of 2.0 meters.		
Horsham	Parking for Blue badge holders within Town Centre Car Parks is free if you are in receipt of the higher rate mobility component of the disability allow ance		if you are in receipt of the higher rate mobility component of the Disability Allow ance also known as Personal Independence Payment (which started to replace disability living allow ance from 8th April 2013) Smart Park Blue Badge Schemetoregister your vehicle for the new scheme
Mid Sussex	Free of charge If no disabled bays are available, the vehicle may use a regular pay and display bay without charge	On yellow lines for three hours with the parking clock clearly displayed and set to the time of arrival	
Adur and	Pay and display bays or meter parking bays w ithout time limit and w ithout charge	in designated disabled parking bays for an unlimited time with the disabled badge clearly and correctly displayed,• for up to 3 hours on a single or double yellow line with the blue badge correctly displayed and the clock set to show the time of arrival	
Worthing		GITTVGI	

Disabled Parking charges: Surrey, Hampshire, East Sussex and West Sussex

Surrey

Guildford Borough Council

Blue badge holders may park free of charge and without time limit in any of Guildford Borough Council's pay and display car parks. Blue badges holders are not allowed to park in any of the pay on exit car parks without paying the normal car parking charges.

Woking Borough council

Park in pay and display and voucher parking bays, without payment, for an unlimited period.

Concessionary parking in town centre: WBC offers Blue Badge Holders concessionary parking in Town Centre car parks and proximity card is provided that will open the car park barriers on entry and exit. The registration is free for residents living in the Borough. For those living outside the borough there is a charge of £50 per year.

Surrey Heath

In open access surface car parks, Blue Badge holders may park for **free** in any bay with no time limit.

Normal charges apply in barrier controlled (pay on foot) car parks in Camberley Town Centre, although there are wider bays reserved for Blue Badge holders.

Tandridge District Council

Disable parking is **free and no time restriction**. Ticket is not required if blue badge is displayed. This applies to any bay in the car park as well as to the bays supplied for blue badge.

Elmbridge Borough Council

All car parks offer **free** parking for Blue Badge holders.

Epsom and Ewell

Disable badge charges apply within all our car parks. During charging hours in our pay and display car parks, a blue badge holder is entitled to **one hour's free parking subject to payment to the minimum fee.** If you wish to stay for two hours in the car park you must purchase a pay and display ticket for one hour and display this alongside your blue badge. Barrier controlled car park – in order to receive the same discount you must apply for the **blue badge parker card**. This card can be used to enter and exit the car parks, pay the fee for each visit or be used as pre-paid top up card allowing you to make multiple visits to the car park without the need to visit the pay station.

This blue badge can be used in Ashley Centre, Hook Road car park, Hope Lodge and the car park to the rear of town Hall.

Mole Valley

Free parking for blue badge holders and no time restriction.

Residents who are temporarily disabled, for example awaiting a hip replacement, can apply for a Temporary Disability Permit for a small fee, entitling them to park in

Mole Valley District Council (MVDC) owned car parks free of charge. Please note, temporary Disabled Permits are not valid anywhere on-street. Temporary Disability Permit to anyone who is eligible and wants to purchase this permit. There is a £20 fee payable when applying for the Temporary Disability Permit. The permit will be issued for a six month period and cannot be renewed beyond six months.

There are several parking permits such as Low paid worker parking permit or temporary disability parking permit.

Spelthorne

Blue badge holders are charged the same tariff charges, however, in pay and display car parks an **extra 1 hour is added to their purchased** expiry time by the enforcement officers when patrolling. You can pay on machine or RingGo.

Runnymede

Free parking for blue badge holders. Blue badge holders can park on yellow lines and in parking bays during the restricted times, as long as they follow the rules for blue badge holders.

Reigate and Banstead

In Reigate and Banstead all car parks are **free** to blue badge holders and on yellow lines there is a 3 hour limit. The only exceptions to this rule are Derby Day at the Mound, Tattenham Corner car park. Every council car park has a number of spaces reserved for vehicles displaying the disabled badge.

Hampshire

Gosport

Free parking for Blue badge holders for unlimited time.

Fareham

If you are a blue badge holder, you can park **free in all pay and display car parks** by displaying clearly your badge in your parked vehicle, with the valid serial number and expiry date clearly displayed.

In pay on foot car parks, blue badge holders must pay. If you are a blue badge holder who lives in the Borough of Fareham, you can apply for a **swipe card** for free entry and exit in pay on foot car parks.

To apply for a swipe card as a resident of the Borough of Fareham bring your blue badge and proof of address.

Winchester

Disabled Parking Badge holders may park in any **pay and display car park** free of charge up to the stated car park time limits (badge must be displayed). Winchester City Council does however provide disabled bays within all our car parks and offers **some additional parking concessions.**

Havant

Disabled parking spaces are reserved for official badge holders 24 hours a day and 7 days a week. There is no charge for disabled drivers displaying the official badge. However users are asked to follow the guidance within their blue badge booklet for advice on their use.

Please note that a disabled parking bay is available for use by any blue badge holder and is not reserved for the sole use of any one person. There is currently no charge for this service and bay markings are provided free of charge.

Hart

Free for blue badge holders. You can pay coin or mi permit. We are currently in the process of upgrading our ticket machines to offer 'wave and pay' and 'check in/check out' parking payment options.

Rushmoor

All blue badge holders have to pay parking charges in our car parks. This change came into effect on 1 November 2014. You can park in on-street parking spaces free-of-charge in appropriate locations without any restrictions as long as you display a valid blue badge.

If you are a blue badge holder, you have to pay parking charges when using one of our car parks. If you display a valid blue badge with a pay and display ticket, you can receive double the amount of time that you have paid for on certain tariffs. If you have a blue badge, you can park in any marked disabled bays. You can also park in any ordinary bay and still receive the extra time.

If you have a blue badge, you can park in designated parking bays throughout Aldershot and Farnborough and, in some circumstances, park on single or double yellow lines.

The changes do not affect on-street parking. If you are a blue badge holder, you can continue to park free-of-charge in appropriate locations for as long as you like.

Basingstoke and Deane

In a blue badge holders bay or a pay and display bay in a council car park. Parking is free, and there is no limit to the length of stay.in on-street marked disabled bays in Church Street, Clifton Terrace and in front of The Anvil.

You can park on single yellow lines on roads (but not in car parks), for up to three hours, except where you could cause an obstruction. On double yellow lines on roads (but not in car parks), for up to three hours, except where you could cause an obstruction or where there is a loading ban (indicated by kerb markings and signs).

Test Valley

Test Valley Borough Council provide free parking for blue badge holders within our Pay & Display car parks.

New Forest

Disable badge holders free.

Southampton

Free designated blue badge parking can be found at most Southampton city centre council car parks, and in any of Southampton's on-street designated parking bays. If there are no designated parking bays available at your chosen car park you may park in any pay and display parking bay without time limit.

A parking fee is payable in the Grosvenor Square, Marlands, Eastgate Street and Bedford Place multi-storey car parks.

There is no time limit on parking in a disabled or pay and display bay. Your handbook gives you more information on using your badge.

Portsmouth

All blue badge holders may park in any Portsmouth City Council run car park or pay and display area for as long as required and free of charge.

East Sussex

Hastings

Up to three hour's of free parking for disable badge holders within car parks is restricted to the disable bays only. Drivers must display the blue bay and set the clock at time of arrival, when park within this bays. Elsewhere in the car park, all drivers must pay and display.

Rother

NO general concessions exist for blue badge holders but special council permits may be available. Dedicated parking bays in its "Pay and Display" car parks for use by Blue badge holders, there is however a need to purchase a pay and display ticket from the machine. If you are registered as disable and in receipt of one of the following you may qualify for a concessionary permit.

The concessionary permit:

- Current recipient of the higher rate mobility or enhanced rate mobility component from department of work and pensions or personal independence payment, higher rate mobility from the department of work and pensions
- Registered blind
- People with a car or trike issued under the pre-1976 invalid vehicle scheme
- Current recipients of the War pensioners mobility supplement.

Wealden

Wealden District Council operates a policy of 'No Concessions' for Blue Badge Holders'. The majority of Wealden District Council car parks are free of charge and there is no charge to Blue Badge Holders. There are 2 car parks which are chargeable: Sea Road, Pevensey Bay and The Willows, Alfriston. As per the policy of 'No Concessions' Blue Badge Holders are expected to pay in these car parks.

Eastbourne

Free parking is available in the **Council car parks** but be aware there is a time limit of 2 hours in the Hyde Gardens off-street parking area.

People who qualify can use disabled parking bays and get a range of on-street parking concessions. Parking is not always free or unlimited for Blue Badge holders, so be aware of local parking arrangements. Some people can get a Blue Badge automatically others will have a further assessment where the local authority will look at the evidence of your disability to decide whether you will qualify. For Blue Badge bays in the town centre there is usually a three-hour time limit.

The **multi-storey** car parks (Arndale, Junction Road, Trinity Place) do charge for all vehicles but the Arndale Centre is free for all on Sundays. In other car parks be sure to read the information signs. Always place your blue badge and clock, set at the time of arrival, facing upwards on your dashboard so it can easily be seen and always remember

to read the road signage and markings before parking and leaving your car.

Lewes

Disabled Blue Badge holders may park free of charge in any of our Pay and Display car parks for a limited period. Most of our sites have designated Disabled Bays but any bay can be used without charge if these are all occupied or none are designated. You can pre-register with RingGo either by using the RingGo smartphone apps

City of Brighton and Hove

There are **nine car parks that don't charge for blue badge holders** for parking. Car parks throughout Brighton and Hove have different policies on disabled parking.

West Sussex

Adur District Council

Most council run car parks have specially allocated disabled persons spaces in which holders can park all day providing a valid blue badge is displayed. If these spaces are full, any other space in the pay and display car parks can be used free of charge provided. Blue badge holders can also park in on-street limited waiting bays and in on-street pay and display bays all day providing the valid blue badge is correctly displayed.

Chichester District Council

Most of Chichester District Council car parks have specially allocated parking bays free of charge. If these bays are full, any other pay and display bay in the car parks can be used free of charge provided. Blue badge holders can use any of the on-street voucher parking spaces or the specially allocated spaces adjacent to the pedestrian centre with no time limit or payment.

Crawley Borough Council

Blue Badge holders and motorcycles are not required to pay and display.

Horsham District Council

Parking for Blue badge holders within Town Centre Car Parks is free if you are in receipt of the higher rate mobility component of the Disability Allowance also known as Personal Independence Payment (which started to replace disability living allowance from 8th April 2013). Smart Park Blue Badge Scheme to register your vehicle for the new scheme.

Mid Sussex District Council

Drivers who hold a valid Disabled Badge are able to park in the following areas in Mid Sussex **free of charge** in all car parks. If no disabled bays are available, the vehicle may use a regular pay and display bay without charge.

In the village car parks, vehicles displaying blue badges (even if they are in a disabled bay) cannot stay longer than the maximum waiting time.

Adur and Worthing Borough Councils

Disabled drivers with Blue Badges can park in designated disabled parking bays for an unlimited time with the disabled badge clearly and correctly displayed. In pay and display bays or meter parking bays without time limit and without charge (if there are no local Traffic Orders in force specifying a time limit) with the disabled badge clearly and correctly displayed,

For up to 3 hours on a single or double yellow line with the blue badge correctly displayed and the clock set to show the time of arrival, and where loading restrictions are not in force, and providing that the vehicle is not causing an obstruction (including at junctions, bus stops), or parked within 10 metres of a junction (as per 'The Blue Badge scheme: rights and responsibilities in England' booklet)



WAVERLEY BOROUGH COUNCIL

EXECUTIVE - 5 SEPTEMBER 2017

Title:

BUDGET MANAGEMENT REPORT

[Portfolio Holder: Cllr Ged Hall] [Wards Affected: All]

Summary and purpose:

This report provides a review of the 2017/18 budget for the General Fund and the Housing Revenue Account against the forecast to 31 March 2018, based on the latest information available.

How this report relates to the Council's Corporate Priorities:

The monitoring and management of the council's budgets ensures there is financial control over the services that contribute to the corporate priorities. Savings identified can be redirected towards corporate priorities or action can be taken to rectify overspends.

Resource/Value for Money implications:

This report reviews the position against the budget to date for the General Fund, the Housing Revenue Account and Capital Programmes. It reviews the progress of service delivery against budget, taking into account 2016/17 outturn implications where necessary, projecting the potential year-end position after the impact of management actions.

Legal Implications:

There are no direct legal implications relating to this report.

Introduction

- 1. Throughout 2017/18, performance against budget will be monitored on a monthly basis.
- 2. Financial position reporting will also focus on performance against financial targets such as income, establishment and savings targets. Financial risk is always inherent in service delivery and service managers will be assisted in the identification, evaluation and mitigation of significant risks and these will be reported throughout budget management as necessary.

General Fund

3. The **General Fund** has a net budget of £13.4m in 2017/18 and the latest estimate forecast is to be **on budget** over the year.

4. The significant variations to note and monitor are given below:

Planning

- 5. Development Control income so far this year has been lower than expected and the current projected forecast is for a £50,000 underachievement of income.
- 6. The costs of two planning ilnquiries coming forward will amount to approximately £60,000 (Longdean House and Folly Hill). A supplementary estimate is requested to cover these costs. The Government's proposed increase in planning fees has been postponed from July 2017 and is now expected in November at the earliest. This is clearly a disappointing delay with a consequent adverse impact on projected income.

Environmental Services

- 7. The financial impact of the recent traveller incursions in Farnham is likely to be approximately £40,000 (excluding staff time). Fuller information will be reported in the next budget monitoring report.
- 8. The public conveniences budget included a £50,000 cost reduction for 2017/18 from the closure of Crown Court, Godalming and High Street, Haslemere. There has been a delay in closing the public conveniences whilst negotiating with alternative providers and, although the public conveniences are all now closed, the delay will result in an overspend of £16,000.
- 9. A one-off additional income of £43,000 has been negotiated from the site offices positioned on the Wharf car park.

Finance

- 10. A change in legislation will prevent the council from charging customers a fee for paying via credit card after January 2018. This is likely to lose the council £8,000 this year and £30,000 next year. The most significant impact may be on the car park RingGo contract income. The council is taking legal advice on how to mitigate this loss of income.
- 11. Waverley administers approx. £28m of Housing Benefit, the majority of which it receives back from the Department for Work and Pensions (DWP). However, the Government's increasing use of electronic data matching with agencies such as HMRC tax records is continuing to identify undeclared changes in claimant circumstances resulting in the identification of benefit overpayment. The council receives 40% of the cost from the DWP and is allowed to retain 100% of any recovered overpayment. These overpayments are difficult to recover due to claimants' circumstances and the council will have to prudently make an allowance in its accounts for an under recovery. This allowance will cause a £50,000 overspend.
- 12. Business Rates Discretionary Relief Policy: two organisations have requested the Executive to consider awarding relief under this policy. The council is responsible for 40% of the cost of awarding discretionary rate relief.

- i. Catalyst is a Surrey-based registered charity with four centres providing support to people to reduce stigma, harm and isolation in individuals and their families, through the provision of support for those misusing drugs and alcohol, and support for people with depression, anxiety and severe and enduring mental health problems. Catalyst receives 80% mandatory rate relief on its Queen Street, Godalming premises and is requesting discretionary relief for the 20%, £2,100 per year. This will be consistent with the current list of locally based charities receiving discretionary relief.
- ii. The Maltings, Farnham is a registered charity, its objectives are to deliver a participatory and performance programme of contemporary art including film, dance, music and theatre, local and national craft events, manage the Museum of Farnham and 20 studios, rehearsal space, host 25 arts companies and work to make the Maltings a meeting place that welcomes all. It also provide space for voluntary groups to deliver their own ambitions. The Maltings receives 80% charitable mandatory rate relief for its venue and museum and is requesting discretionary relief for the 20%, £10,180.17.

This is the only museum in Waverley not receiving discretionary rate relief. The Maltings venue discretionary rate relief will be in line with other educational charitable trusts and this is the only fee-earning car park granted 80% mandatory relief, however, it supports the Maltings finances.

Community Services

- 13. The council's investment in its leisure centres has proven to be a continuing success and the centre's profit share income is forecast to be approximately £80,000 higher than budgeted.
- 14. Careline income is forecast to be underachieved by £100,000 compared to a budget of £579,500 due to an over-estimated increase in the client base within the 2017/18 budget. A marketing strategy is being developed to increase the take-up of the service.
- 15. The leisure centre budget included a cost saving of £40,000 from the transfer of the Edge Leisure Centre to Woolmer Hill School. The site is legally complex and any transfer requires the resolving of leases and subleases affecting several parties, including the current management operator (Places For People), Woolmer Hill School, Surrey County Council (the freeholder) and Sport England. Whilst these negotiations are ongoing it is unlikely to be resolved in this financial year.
- 16. A number of projects had budget approval in 2016/17 and were not completed by year end, these require budget carry forwards from 2016/17:
 - i. Cranleigh Leisure Centre emergency boiler works, new doors for Farnham Leisure Centre and a roof access system for Haslemere Leisure Centre. It is therefore requested that the Executive approves a carry forward of 2016/17 budget of £133,000.

- ii. A number of signs for the council's parks and countryside locations are required. It is requested that the Executive approves a carry forward of 2016/17 budget of £9,000.
- iii. Resurfacing works at Chestnut Avenue, repair of wall at Borelli Yard and tariff boards to display car park charges. It is requested that the Executive approves a carry forward of 2016/17 budget of £59,000

Customer and Corporate Services

17. The Enterprise Centre is expected to produce rental income of £180,000 (net of all management and maintenance costs) in 2017/18. In January when the budget was being set, an initial £50,000 was included to reflect the early stage of negotiation and due diligence to purchase the centre.

Potential risks

- 18. Business Rates Retention Scheme. Performance is on track however the income from Business Rates can be subject to significant changes as a result of changes in rateable values, appeals and refunds.
- 19. The car park income included £75,000 from the introduction of means-tested support to continue free car parking for drivers with a disability. Delays in the implementation of the Blue Badge scheme charging will impact on the overall achievement of the car parking income budget. It is estimated that the impact will be £40.000 in 2017/18.

General Fund Capital

20. The **General Fund Capital** programme for 2017/18 is £7.4m, including rescheduled spend from 2016/17. At this stage the General Fund Capital programme is **on target** to be delivered this year.

Housing Revenue Account (HRA)

21. The **HRA** contains the day to day running costs of managing the Housing Service. These costs include staff costs, repairs, contributions to the capital programmes and financing costs and total £30m in 2017/18. The latest forecast does not identify any material deviations from budget.

HRA Capital

Core Capital

22. The HRA **Core capital** programme budget for 2017/18 is £6.1m, including rescheduling from 2016/17. A number of capital contracts are due to come to completion in 2019, therefore procurement for these contracts are underway. As work continues some changes to budgets in 2017/18 may be required, however officers currently expect to deliver **to budget**, apart from those detailed below. This will be monitored closely throughout the year.

23. Compliance works

In the 2017/18 budget, an allowance of £86,000 was provided for a lift refurbishment. The refurbishment was brought forward and carried out in the last financial year and no others are due. Therefore it is requested that the £86,000 is vired into Health and Safety works to enable additional fire remedial works to be undertaken this financial year.

24. Structural and damp works

A budget allocation of £440,000 is available for internal remodelling this financial year. However, the number and value of works, following surveys, are around £140,000. It is therefore requested that the remaining budget of £300,000 is vired to the kitchens and bathrooms budget. This will enable more one-off kitchens and bathrooms to be provided on both occupied and void properties where required.

25. Roofing and associated works

A budget of £390,000 is available for roof covering works this financial year. Currently a contract is not in place and expectations are that no further roofing works will be complete this financial year. Therefore it is requested that the remaining £260,000 budget is vired into windows and doors where officers can accelerate works and complete additional installations this financial year.

26. Professional fees

A budget of £120,000 is available for professional fees within the HRA capital budgets. Current expectation is that only £60,000 of this will be required this financial year. However, additional fees will be incurred within revenue for contract procurement. It is therefore requested that the £60,000 not required in capital is vired into revenue to enable the successful procurement of the new contracts.

Stock remodelling

- 27. The revised HRA Stock Remodelling capital programme budget for 2017/18 is £2.8m, including rescheduling from 2016/17.
- 28. A saving of £50,000 on Cranleigh Day Centre is expected to be achieved as the works are now forecast to cost £50,000 to reinstate the room for community use.

New build

- 29. The revised HRA New Build capital programme budget for 2017/18 is £11.4m, including rescheduling from 2016/17.
- 30. The scheme planned for Chilton Close has been put on hold until further notice as there is a high level of developments currently underway in Cranleigh. This

- site may well be reconsidered in the future however funds will be released for other programmed sites for now. A saving of £360,965 has been achieved.
- 31. The Bridge Road development looks to achieve a saving of £150,000 with works completed and the development now in the defects liability period.
- 32. The Middlefield development also looks to achieve a saving of £150,000 with works complete and final payment due early in the new year.
- 33. Contracts for the site on land adjacent to 75 Sherrydon are now complete and a saving of £50,000 is forecast on current budget levels.
- 34. Final payments are due on the Station Road development, which are likely to cause an overspend on the development of £36,600. It is therefore requested that a virement to this value is approved, funded from the savings listed above, to enable the council to release the final payments.

Recommendation

It is recommended that the Executive:

- 1. notes the latest position against the budget in 2017/18;
- 2. approves a further supplementary estimate for the cost of two planning inquiries, as detailed in paragraph 6;
- 3. agrees to award discretionary 20% business rates relief to Catalyst until 2019/20, as detailed in paragraph 12(i);
- 4. agrees to award discretionary 20% business rates relief to the Maltings venue and Farnham Museum rated sites until 2019/20, as detailed in paragraph 12(ii);
- 5. approves carry forwards as detailed in paragraph 16; and
- 6. approves virements as detailed in paragraphs 23 to 26 and 34 of the report.

Background Papers

There are no background papers (as defined by Section 100D(5) of the Local Government Act 1972) relating to this report.

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EXECUTIVE - 5 SEPTEMBER 2017

Title:

TREASURY MANAGEMENT ACTIVITY TO DATE 2017/18 AND 2016/17 PERFORMANCE

[Portfolio Holder: Cllr Ged Hall] [Wards Affected: All]

Summary and purpose:

The purpose of this report is to summarise Waverley's Treasury Management activities to date during 2017/2018 and to report the 2016/17 performance.

How this report relates to the Council's Corporate Priorities:

The management of Waverley's cash is a key function that helps ensure sufficient funds are available to provide services and pay the Council's commitments.

Equality and Diversity Implications:

There are no implications arising from this report.

Resource and legal Implications:

There are no direct resource implications and any financial areas are covered in the report.

Introduction and Background

 Waverley's Treasury Management Policy accords with the existing Chartered Institute of Public Finance and Accountancy's (CIPFA's) Code of Practice on Treasury Management in the Public Services.

Treasury Activity 2017/18 to date and 2016/17 performance

2. Officers have prepared four graphs that illustrate investment activity. The table below gives a brief description of each graph. The first graph is based on the total external investments held on 14 July 2017 of £71million which compares with £63.5million at the same point in 2016/7. The 2016/17 investments peaked at above £80million and fell back to £54.3million at the year end.

Annexe Number	Description of graph	Comments
Annexe 1	Plots the total balance of external investments held at weekly intervals throughout the year compared to previous years	Generally major peaks and troughs in expenditure/income occur at similar times in each year – as the graph shows. Since the HRA reform, a larger proportion of invested surpluses are attributable to the HRA.

Annexe 2	Shows cumulative investment performance compared with bank base rate and market rate for 3 month terms obtained daily from the market	This graph shows 2017/18 performance at around 0.658%. This compares to the target of 0.55% based on a full year base rate of 0.25%. That base rate has resulted in market rates continuing to reduce significantly. 2016/17 performance was 0.73% compared to an initial target of 0.71% which was reduced to 0.55% after the base rate reduction. The market rate shown at 0.19% is the 3 month rate where Waverley traditionally pitched most of its investment activity. Waverley has targeted longer term fixed rate investments in 2016/17 and 2017/18. This action provides some protection for Waverley's interest receipts.
Annexe 3	Shows the maturity profile of Waverley's investment holding.	The graph shows that 27% of total investments were on call on 14 July 2017 maintaining liquidity. The graph also identifies some longer term investments which aid performance. The 'exceeding 12 months' investment is all with a Local Authority and, whereas the rate when taken out was attractive, the rate now (since the base rate cut) looks even more so. All investments are predetermined fixed rates and fixed periods with the exception of " on call' money. The maturity profile changes daily but is not significantly different from 2016/17. Previous years however will have shown markedly more cash held in the shorter terms.
Annexe 4	Shows the approved ratings of Waverley's current investments. The letter indicates the latest credit rating and the "stable" or "negative" shows the future outlook rating judgment of Waverley's preferred rating agency.	This graph shows that all investments at 14 July 2017 fall within Waverley's policy of A rating or above. During 2016/17 all investments were made within Waverley's ratings policy. Ratings can change during the term of an investment but this possibility is mitigated by also taking account 'outlook' ratings which forecast changes. All 'outlooks' are currently 'stable' which means that any reduction in rating, unless a major one, will still fall within the A rating but with a 'negative' outlook.

<u>Investment Performance 2017/18 to date and 2016/17 performance</u>

3. The Local Performance Indicator LI8, which relates to investment performance, is shown below.

Full Description of PI	2016/17	2017/18
	Actual	Actual to 14/7/17
Average rate of return on the Council's Investments compared with target	Actual 0.73% Target 0.71% to 0.56%	Actual 0.658% Target 0.55%

Note: The target rate was reduced in 2016/17 to 0.56% in line with the bank base rate reduction to 0.25%. However, the level of stability (albeit depressed) allowed Waverley to target some longer term investments which enabled the target % to be exceeded and the budget of £600k to be exceeded by some £50k. The 2017/18 performance is exceeding target rate at the moment but it would not be prudent to expect that to continue at the current level. However, action already taken is expected to protect the budget position and possibly exceed it. Future budget management reports will identify performance in this area. Market conditions could, however, change again in the future. Future capital spending plans will also impact on investment possibilities and the first loan principal repayments to the PWLB for HRA reform in 2012 are due in September 2017.

Recommendation

That the Executive notes the investment activity and performance in 2016/17 and to date in 2017/18, and endorses the current approach.

Background Papers:

There are no background papers (as defined by Section 100D(5) of the Local Government Act 1972) relating to this report.

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£70,000,000

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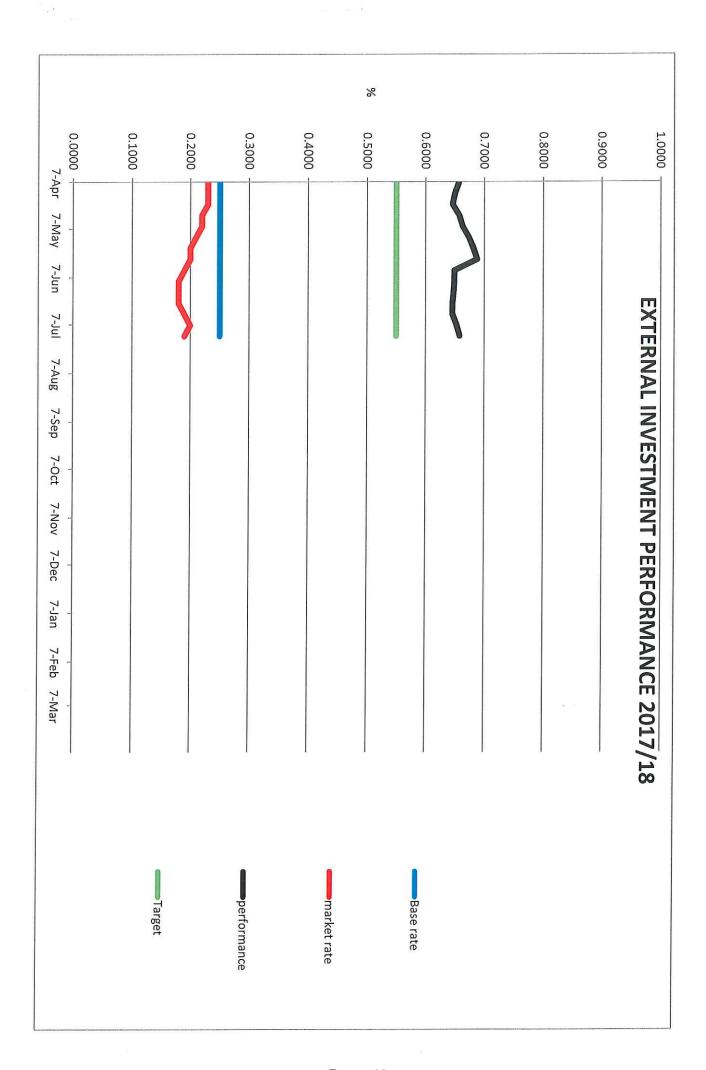
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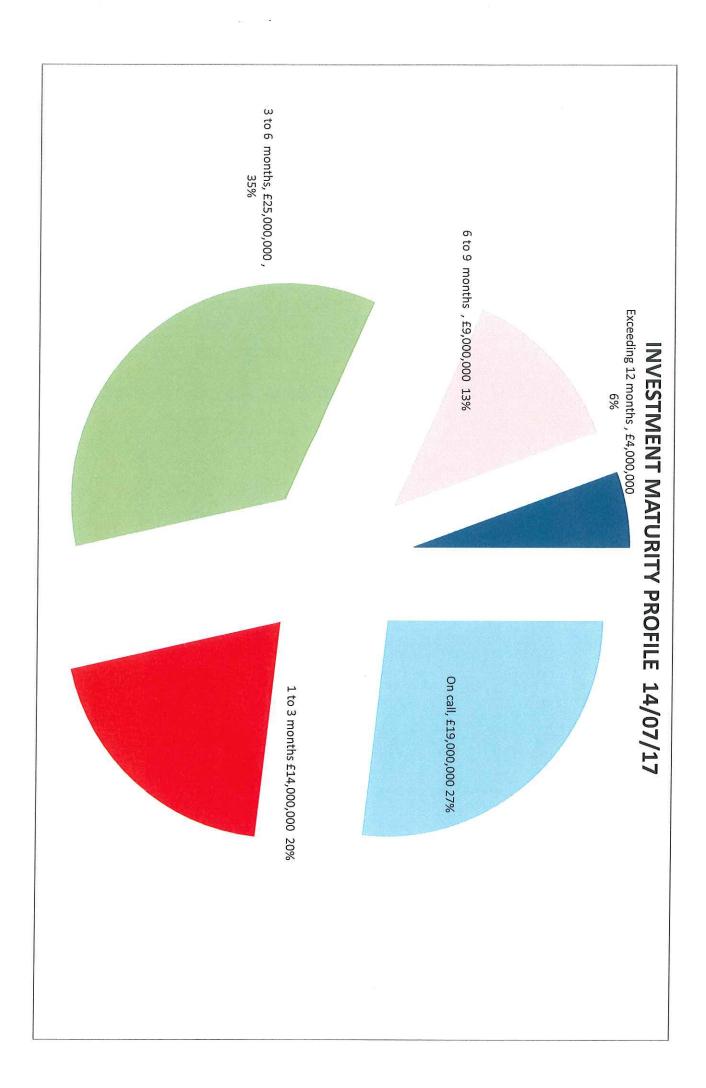
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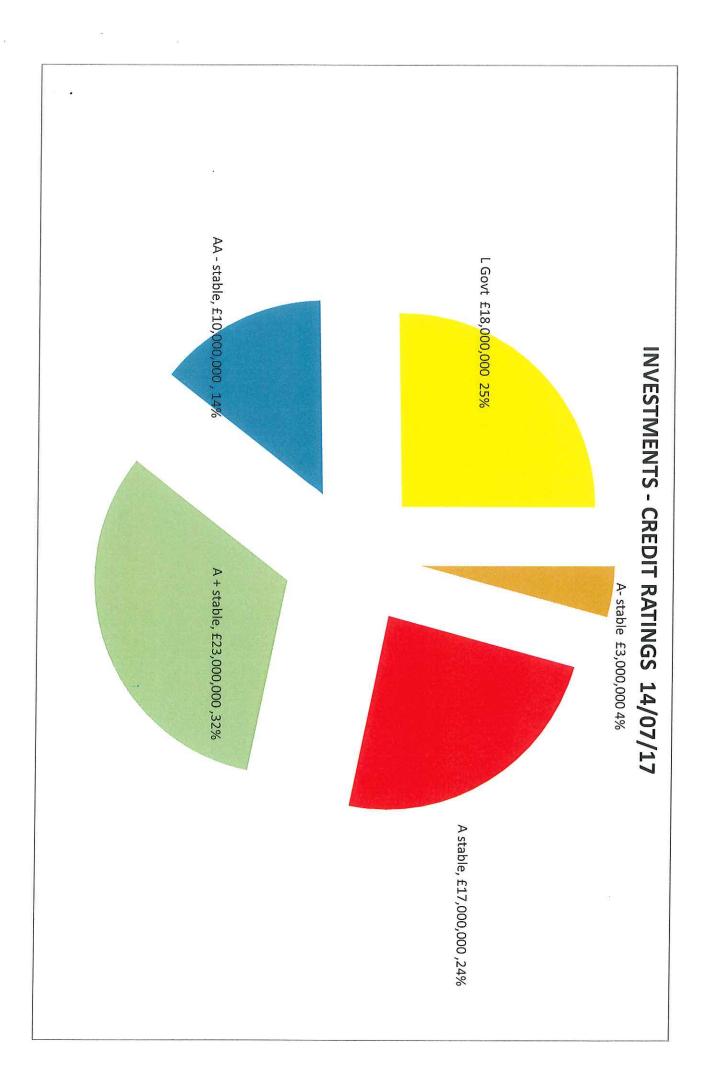
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EXECUTIVE - 05/09/2017

Title:

FUNDING TO VOLUNTARY SECTOR ORGANISATIONS – SERVICE LEVEL AGREEMENTS 2018/19 TO 2020/21

[Portfolio Holder: Cllr Andrew Bolton]

[Wards Affected: All]

Summary and purpose:

The purpose of this report is to seek the Executive's approval to continue to support funding to the nominated voluntary sector organisations through its three year Service Level Agreements and the review process.

How this report relates to the Council's Corporate Priorities:

The Council funds voluntary organisations that provide high priority services for the benefit of Waverley residents, in partnership with the Council. The services that the partner organisations deliver cut across all corporate objectives. The Council's funding schemes particularly support the health and wellbeing of our residents, particularly meeting the new Community Wellbeing corporate priority.

Financial Implications:

The annual budget provision for Service Level Agreements to the voluntary sector in 2015/16 to 2017/18 was £644,290. Funding awarded was as follows:

Table 1

	
Service Level Agreements	Total funding awarded
	(£)
SLA organisations 2015/16 to 2017/18	
Waverley Hoppa Community Transport	108,000
Citizens Advice Waverley	210,000
Farnham Maltings Outreach Service	32,490
The Orchard Club	*36,500
The Clockhouse	43,200
Age Concern Farncombe	54,000
Cranleigh Arts Centre	19,500
SubTotal	503,690
SLA organisations 2017/18	
Rowleys Centre for the Community	55,000
Brightwells Gostrey Centre	55,000
Voluntary Action South West Surrey	7,600
Age UK Surrey	15,000
Farnham Assist	8,000

Sub Total	140,600
Total funding	664,290
*The Orchard Club saw a reduction of £20,000 in their funding in 2017/18 due	

^{*}The Orchard Club saw a reduction of £20,000 in their funding in 2017/18 due to changes in the way they deliver their services under the SLA.

This is a cost-effective way of helping to deliver the Council's Corporate Objectives in partnership with voluntary sector organisations. The overall 2018/19 budget for the voluntary sector will be subject to final decision as part of the Budget process to be concluded in February 2018. Given the significant projected shortfall in the Council's finances for 2018/19, Members will need to consider funding levels to the voluntary sector.

Legal Implications:

In awarding funding to voluntary organisations, the Council is required to obtain value for money for Borough residents.

Having robust funding schemes that are reviewed annually ensures that the Council is not open to dispute under the Surrey Compact Funding Code 2009, which is consistent with funding bodies' duty to achieve value for money, principles in accounting and European Union procurement law.

Background

- 1. The Council is hugely supportive of the voluntary organisations in the borough and is pleased to have maintained the overall budget at the same level since 2012/13, despite having to make significant savings on other services. The overall budget for voluntary sector funding is currently allocated through two schemes: Service Level Agreements and the Waverley Voluntary Partnership Commissioning Partnership. The Council will continue to look to protect funding to the voluntary sector, which supports many of our most vulnerable residents, if at all possible.
- 2. Following the work of the Grants Review Special Interest Group held in 2011, seven organisations were taken out of the grant scheme in 2012 and signed Service Level Agreements as a pilot for this new way of working. Their funding was top sliced from the grants pot which reduced the overall amount available to organisations applying to the grant scheme. The overall Waverley Community Grant Scheme pot was reduced from £575,000 in 2011/12 to £158,650 in 2015/16 as a result. This has meant that it became increasingly challenging to introduce new organisations to the scheme, make decisions on funding and to manage expectations of organisations applying to the scheme. In addition, the scheme was labour intensive and required a significant level of administration.
- 3. In 2017/18 the Council made the decision to move an additional five organisations across to one year Service Level Agreements as shown in Annexe 1 further reducing the Waverley Community Grant Scheme pot from £158,650 to £18,050. Due to this the Waverley Community Grant Scheme was suspended for one year to determine its future.

Introduction

- 4. The key purposes of the SLAs are as follows:
 - To provide greater accountability for the funding given to voluntary organisations.
 - To ensure the organisations are delivering outcomes that relate to the Council's corporate priorities.
 - To demonstrate outcomes that the organisations are delivering are providing value for money with robust performance measures in place.
 - To build a stronger partnership.
 - To give organisations and the Council the opportunity to budget and plan for the future.
- 5. Each organisation has signed a comprehensive SLA which sets out the Service Expectations and Standards Waverley requires in return for its funding. This includes the core service requirements funded through the SLA and the monitoring information to be provided. The grants do not fully fund the services that the organisations are expected to deliver, but they make a significant contribution towards the delivery of identified high priority services. It is necessary for organisations to also fundraise through a variety of means which may include charges to customers, grants, hire fees for use of facilities etc.
- 6. The SLAs do not set specific targets within the individual monitoring schedules as, following careful consideration; it was not felt to be appropriate when Waverley's funding does not fund the service in its entirety. It was also recognised that this approach could be too burdensome for voluntary organisations with limited management resources.
- 7. As part of the process monitoring meetings are held with the organisations to review their delivery of the SLA requirements and monitoring information. Where appropriate organisations are challenged if expectations are not met. In addition, an officer and nominated Member Representative sit as non-voting observers on the Boards of some of the organisations. As well as the opportunity to contribute to Board meetings, this provides an additional operational and strategic overview of each organisation.
- 8. The SLA process continues to provide robust, outcomes focussed approach to funding voluntary organisations to deliver services in partnership with the Council. Outcomes for each organisation have been reported annually to the Community Overview & Scrutiny Committee in the autumn.

Waverley Voluntary Commissioning Partnership 2017/18

- 9. Surrey County Council and Waverley Borough Council jointly fund (on a 50:50 basis) this commissioning scheme with an overall pot of £85,540. Recently Surrey County Council wrote to Waverley to inform the Council that due to budget pressures they will be ceasing their contribution (£42,770) from 31 March 2018.
- 10. Given this significant loss in funding from Surrey the existing services that this pot funds could put some of the organisations or the funded activity at risk. It is therefore proposed to protect those priority existing activities by utilising

Waverley's forthcoming SLA process to assess how best to allocate the Council's remaining £42,770 within the currently funded organisations.

Review Process

- 11. As this is the first time that all twelve SLA funded organisations are due for review at the same time it was proposed to hold a review process similar to the Waverley Community Grant scheme, see Annexe 2. The process has been agreed between the Portfolio Holder for Economic Development and Grants and the Chairman and Vice-Chairman of Community Wellbeing O&S. Any changes or delays to the established review process could have a significant impact on these organisations as they require certainty of funding for forward planning of their service.
- 12. In preparation for the review process each organisation has been asked to complete a questionnaire, as agreed with the Portfolio Holder for Economic Development and Grants, and to submit a budget forecast for 2017/18, a business plan and any budget forecast beyond 2018 if they have one. All monitoring information will also help inform the review.
- 13. The Council will continue to look to protect funding to the voluntary sector, however at this early stage of the process, the Council is unable to confirm the overall budget for the Service Level Agreement pot. The overall funding will be determined in the autumn when the Council's Executive reviews its medium term financial strategy and priorities for the Council.

Conclusion

14. The Council places great value on the work of the organisations that it supports through its funding schemes and their volunteers continue to work hard to deliver outcomes for the community in line with Waverley's corporate priorities. Many of the funded organisations provide vital services to the most vulnerable members of the community. Waverley's community is stronger and more resilient as a result of the partnership between the Council and voluntary sector.

Recommendation

It is recommended that the Executive:

- 1. confirms the review process and timetable;
- 2. approves utilising Waverley's forthcoming SLA process to assess how best to allocate the Council's remaining Waverley Voluntary Commissioning Partnership funding; £42,770 within the currently funded organisations;
- 3. approves the establishment of an Executive Panel to review the Service Level Agreements and propose allocations;
- 4. approves a review of the Service Level Agreements and their outcomes to ensure they are in line with the councils emerging future strategy; and

5. approves delegated authority to the Head of Community Services in consultation with the Portfolio Holder for Economic Development and Grants to agree the final service specification for each organisation's Service Level Agreement.

Background Papers

There are no background papers (as defined by Section 100D(5) of the Local Government Act 1972) relating to this report.

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Organisations funded through Service Level Agreements

Service Level Agreements	Total funding awarded (£)
SLA organisations 2015/16 to 2017/18	
Waverley Hoppa Community Transport	108,000
Citizens Advice Waverley	210,000
Farnham Maltings Outreach Service	32,490
The Orchard Club	*36,500
The Clockhouse	43,200
Age Concern Farncombe	54,000
Cranleigh Arts Centre	19,500
SubTotal	503,690
SLA organisations 2017/18	
Rowleys Centre for the Community	55,000
Brightwells Gostrey Centre	55,000
Voluntary Action South West Surrey	7,600
Age UK Surrey	15,000
Farnham Assist	8,000
Sub Total	140,600
Total funding	664,290

^{*}The Orchard Club saw a reduction of £20,000 in their funding in 2017/18 due to changes in the way they deliver their services under the SLA.

Service Level Agreements 2018/19 to 2010/21 Review Process

Executive - Tuesday 5 September 2017

To agree:

- 1. The formation of an Executive Panel, chaired by Portfolio Holder for Economic Development and Grants, supported by 2 Executive Members that will make proposals on funding.
- 2. The Portfolio Holder for Economic Development Grants to finalise the service specification within the SLA proforma documents when they are finalised in 2018

Executive Grants Panel Meeting

Wednesday 20 September 2017 - Chaired by portfolio Holder for Economic Development and Grants

To consider funding scenarios for each organisation and any suggested service specification changes within the SLAs

Community Wellbeing O&S Sub-Group - early October 2017

Will make comments and observations on the Executive Panel's proposals

December 2017

Organisations to be sent an 'initial funding allocation' letter and draft SLA document – with caveat that funding will be agreed in 2018 as part of budget papers

Community Wellbeing O&S - 23 January 2018

Committee Report - To receive the Executive Panel Meeting funding proposals and the O&S Sub-Group's observations and make comments and observations (alongside budget papers)

Executive 6 February 2018

Committee Report - To receive funding proposals and O&S observations and make recommendations on individual funding levels (alongside budget papers)

Full Council - 20 February 2018

To ratify funding proposals

Liaison with organisations to inform them of their funding levels and finalise the SLA agreements for signature by 31 March 2018



EXECUTIVE - 05/09/2017

Title:

LEASE EXTENSION: FLAT 1 FORBURYS, 5 WEYDON LANE, FARNHAM

[Portfolio Holder: Cllr Tom Martin] [Ward Affected: Farnham Firgrove]

Summary and purpose:

The subtenant of Raglan Housing has applied to Waverley Borough Council for a lease extension for a further 90 years.

How this report relates to the Council's Corporate Priorities:

This is a legal process that offers long term security of tenure to a resident.

Financial Implications:

A premium of £8,500 to include costs has been agreed.

Legal Implications:

Pursuant to the Leasehold Reform, Housing and Urban Development Act 1993, the lease will be extended for a further 90 years.

<u>Introduction</u>

- 1. A Section 42 Notice pursuant to the Leasehold Reform, Housing and Urban Development Act 1993 has been served on the Council requesting an extension to the lease, dated 30 August 1991 on expiry.
- 2. The Council has no grounds to object to the request and the offer of £8,500 to include costs should be accepted. In accordance with the Council's Scheme of Delegation, the Executive is required to give approval for lease extensions beyond 15 years.

Recommendation

It is recommended that approval be given to the extension of the lease for Flat 1 Forburys, 5 Weydon Lane, Farnham for a further 90 years.

Background Papers

There are no background papers (as defined by Section 100D(5) of the Local Government Act 1972) relating to this report.

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EXECUTIVE - 5 SEPTEMBER 2017

Title:

OUTSTANDING DEBTS WRITE-OFF FOR DECISION

[Portfolio Holder: Councillor Ged Hall] [Wards Affected: All]

Note pursuant to Section 100B(5) of the Local Government Act 1972

The annexe to this report refers to exempt information by virtue of which the public may be excluded during the item to which the report relates, as specified in Paragraph 3 of part I of Schedule 12A to the Local Government Act 1972, namely:-

Information relating to the financial or business affairs of any particular person (including the authority holding that information).

Summary and purpose:

To obtain approval for irrecoverable bad debts of more than a £7,500 individual value to be written off in accordance with the Council's Financial Regulations.

How this report relates to the Council's Corporate Priorities:

The efficient and professional management of outstanding debt ensures that the best possible collection rates are achieved at the lowest unit cost to Waverley. Such action falls within the Value for Money Corporate priority.

Equality and Diversity Implications:

Waverley treats all individuals consistently and fairly regardless of age, sex, gender, disability and sexual orientation and to ensure that individual's rights under data protection and human rights legislation is protected. The recommendations of this report are in line with these principles.

Resource and legal implications:

In accordance with recommended accounting practice, the Council maintains a provision for write-offs in respect of council tax and sundry debt invoices. This provision meets with audit requirements and is subject to annual review. The write-offs detailed in this report are within the normal annual allowance for such items; therefore, this report does not impact on Waverley's budgets. Business Rates are shared between the Government (50%), Surrey County Council (10%) and Waverley (40%). The yield lost in respect of council tax is allowed for when setting the council tax base and the impact is shared by all precepting authorities in proportion to their precepts.

Background

1. Waverley's Financial Regulations include a delegation to the Strategic Director of Finance and Resources to authorise the write-off of any individual debt up to the

value of £5,000 and, in conjunction with the Executive Director, any debt up to £7,500. Any debt over £7,500 must be referred to the Executive for approval before it is written off. In arriving at a decision to write off a debt, officers pursue a rigorous testing process to establish whether funds can be recovered or, as a last resort, whether the debt has to be deemed to be irrecoverable. Every effort is made to trace debtors and recover amounts but some debtors become insolvent and some debts become uneconomical to pursue further. Waverley makes a prudent provision within its accounts for bad debts which is based on the age profile and type of outstanding debts in each of the main income areas.

- 2. Write-offs were last reported to the Executive in November 2016. This report requests the Executive to approve the write-off of two debts as detailed in the (Exempt) Annexe to this report. The reasons for write-off, together with the number of debts and the total values, are:
 - Absconder One debt with a value of £8,173.87 where the tracing companies have been unable to find the person to repay overpayment of Housing Benefit.
 - Uncollectable One debt with a value of £12,696.10 where the person has been taken in to care with mental health issues and the house vacated.
- 3. In addition to these larger value debts the following debts have been approved for write-off under the delegated authority:

Director of Finance & Resources: <£5,000 bracket			
Council Tax debts	285 cases	£170,189.19	
Sundry debts	36 cases	£33,091.71	
Rent	446 cases	£29,195.40	
Car Parking PCN's	234	£15,518.00	
Executive Director and the Director of Finance & Resources: £5,000 to £7,500			
Sundry debt	1 case	£7,245.71	

Recommendation

It is recommended that, under Financial Regulation D203, the Executive approve the debts put forward for write-off, as listed in the (Exempt) Annexe to this report.

Background Papers

There are no background papers (as defined by Section 100D(5) of the Local Government Act 1972) relating to this report.

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By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

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